What Do They Do in Those Study Rooms Anyway?  
Results of a Survey at St. Cloud State University

St. Cloud State University (http://www.stcloudstate.edu)  
Located on the Mississippi River in St. Cloud, MN, St. Cloud State University has 15,500 students and is a part of the Minnesota State Colleges and Universities System.

Learning Resources and Technology Services  
(http://lrts.stcloudstate.edu)  
- Library and information services  
- Academic computing and technology support  
- Technology-related instructional services

Study Rooms  
- Sixteen student study rooms  
- Rooms vary in size with seating capacity ranging from 4 – 12.  
- All rooms are furnished with tables, chairs, and/or lounge furniture.  
- Students checked out study rooms 12,704 times during the last academic year.  
- Study room policy available at http://lrts.stcloudstate.edu/about/policies/studyroom.asp

Equipment may include:  
- Personal computer  
- Large screen monitor  
- VCR  
- DVD/CD player  
- White board

Survey  
During spring 2005 a focus group suggested increasing the checkout period from two hours to four hours. This group also commented on the furniture in the rooms. Circulation administered a survey to collect more data on student study rooms.

Student Study Room • User Survey  
April 2-7

Study room used today: MC_________  
Number of people using room today _________

Approximate number of times you have used a study room this semester, including today _________

Why did you use a study room today? Check all that apply.  
- quiet study area  
- study with a group  
- watch a video or DVD  
- work on project with a group  
- other: ____________________________

Please check the items in the study room that you or others used today. Check all that apply.  
- study table and chair(s)  
- stuffed chair(s)  
- checked out keyboard
Please circle the statements that apply to your use of a study room today.

<table>
<thead>
<tr>
<th>Furniture in study room</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Not Satisfied</th>
</tr>
</thead>
<tbody>
<tr>
<td>Equipment in study room</td>
<td>Very Satisfied</td>
<td>Satisfied</td>
<td>Not Satisfied</td>
</tr>
<tr>
<td>Service you received at Circulation Desk</td>
<td>Very Satisfied</td>
<td>Satisfied</td>
<td>Not Satisfied</td>
</tr>
</tbody>
</table>

What do you like best about the Miller Center study rooms?

What would you change about the Miller Center study rooms?

Thank you for your time!

Administering the Survey
During the week of April 2-7, each person checking out a study room key would be asked to fill out the survey and return the survey form with the key. During this week, study rooms were checked out 430 times. 75 surveys were completed and returned for a 17.44% return rate.

Preliminary Results
On average, 3.12 people used the rooms.
Students reported using the rooms an average of 7.89 times during the semester.

Top responses to “What do you like best?”
• Quiet space or place to be noisy
• Group projects, meetings, or study
• Equipment & furniture

Top responses to “What would you change?”
• Longer checkout time
• More study rooms
• Equipment and accessories

What’s Next?
• Further analysis of results
• Analyze results for individual study rooms
• Determine response to suggestions & comments
• Publicize response to LR & TS web site
• Decide if survey should be repeated

Robin Ewing is the Access Services Coordinator at St. Cloud State University in St. Cloud, MN. Her e-mail is rlewing@stcloudstate.edu

This handout is available at http://web.stcloudstate.edu/rlewing/studyroom.htm